



Montgomery County Office of Homeland Security and Emergency Management

Registration for Assistance and Debris Cleanup

For Immediate Release- August 30, 2017

County officials, first responders, county employees and partners worked around the clock to ensure the safety of Montgomery County citizens. We will now move into recovery mode, use the information below to begin to rebuild.

Disaster survivors may register the following ways:

- Online at DisasterAssistance.gov
- By phone **800-621-3362 (FEMA)**. Applicants who use **711** or Video Relay Service may also call **800-621-3362**. Persons who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **800-462-7585**. The toll-free numbers are open from **7 a.m. to 10p.m., seven days a week**. Multilingual operators are available.

Residents affected by Hurricane Harvey are encouraged to register even if they have insurance. If applicant is underinsured, FEMA maybe able to help after insurance claims have been settled.

If you are a resident that suffered damage to your home, vehicle or property, document the damage and clean-up. Here are the first steps you can take to re-enter your home.

- If your home has suffered damage, call your insurance agent to file a claim.
- Check for structural damage before re-entering your home to avoid being trapped in a building collapse.
- Take photos of any floodwater in your home and save any damaged personal property.
- Make a list of damaged or lost items and include their purchase date and value with receipts, and place with the inventory you took prior to the flood. Some damaged items may require disposal, so keep photographs of these items.
- Save all receipts from purchases made in your recovery efforts.

Things to remember when cleaning up debris:

- Wear proper personal protective equipment (gloves, goggles, boots)
- When cleaning flooded areas wash hands often with soap and water or hand sanitizer
- Throw away items that cannot be easily disinfected
- Discard any food that has been exposed to flood water
- Seek immediate attention if you become ill or injured

If you have debris from the Hurricane register on www.mctxoem.com to be put on the list for pickup.

Follow the guidelines for debris pickup. The debris needs to be separated and placed on the county right-of-way for the trucks to pick it up. The contractors will not go on private property.

- Residents should separate items into 6 different piles in the county right-of-way, **DO NOT PUT DEBRIS IN BAGS:**
 1. Normal household trash - to be picked up by your service provider. Any **normal household trash may be bagged or put out in the restrictions per your trash pickup.**
 2. Vegetative debris (tree limbs, trees, shrubs, plants)
 3. Construction/demolition debris (sheetrock, carpet, wood, flooring, furniture)
 4. White goods (refrigerators, ranges, water heaters, freezers, unit air conditioners, washing machines, clothes dryers, and other similar domestic and commercial large appliances)
 5. E-waste (electronics)
 6. Household hazardous waste (paint, oil, cleaning supplies, fuel)

- Residents should not place debris directly under power lines.
- Residents should make sure debris piles are easily accessible and are not next to or leaning against trees, meters, mailboxes, water hydrants or anything else that could be damaged during the collection process.
- Residents should not allow debris to block drainage ditch or roadway.
- Residents should keep vehicles clear of debris.

For more information visit the Montgomery County Office of Homeland Security and Emergency Management website www.mctxoem.org.